

Rexroth Core Competences

Automation



Pneumatics



**CNC
Machine Control**



Services



Electric Drives



Guarding



Hydraulics



**Tightening &
Press Fit**



**Linear
Components**



Transfer Systems



**Manual Production
Systems**



Welding



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Customer Support



Solutions from Rexroth





Simultaneous Engineering

We have vast knowledge in-house regarding our products, markets and proven solutions. Simultaneous Engineering is an approach where we can help you and your partners get the most out of products and solutions by being actively involved at the design phase.

Standardisation, modularity, cost effectiveness, legislative issues, underwriting of designs and coordination of all engineering teams are just a few of the areas that can be covered with this approach.



Project Management

Most applications are so much more complex than just buying a product. To make your whole experience easier we can help through Project management.

Anything from, design engineering, training, resource planning and availability, coordination of your OEMs, installation, commissioning, site management, etc. can all be handled by us.



Extended Warranty

We can extend our normal manufacturers warranty period to suit your plans. If the equipment is still under warranty we can extend without even seeing it, or if the warranty has expired we will need to undertake an inspection first.

When your equipment is reaching the end of its life, we can offer to 'overhaul' it and replace all components that may be liable to failure. It can then be returned to you with a new warranty.



Parts Management

After a simple survey of your installation, we can provide a tailored cache of spares. In addition, we can visit and audit them on a regular basis, replacing any failed components at no extra cost.

For a fixed annual fee you can enjoy the peace of mind that you are covered for all eventualities. As we own the spares, it also means you no longer need to worry about your capital being tied up or the associated depreciation on your assets each year.



Training

Understanding how to get the most out of your installation is important. We can make this very easy through offering a range of standard courses either at your site, or at our facilities. In addition we can create tailored packages that cover your exact requirements in relation to time, content and competence level.



Repair and Exchange

All repairs are performed using genuine Rexroth spare parts in repair facilities equipped to the very latest standards. To ensure your equipment complies with original manufacturer specifications, we guarantee that all repaired components are tested before leaving our facilities to the original specification and procedure.

Our repair services can include product exchanges, upgrades, statistics, validation and same day collection. Once serviced all components are issued with a new warranty.

Customer Support in the UK

With over 80 engineers located throughout the UK, Bosch Rexroth can provide local support to you.

Bolton

Rexroth
Bosch Group

Cardiff

Rexroth
Bosch Group



Cirencester

(All other products)

Bosch Rexroth Limited
Broadway Lane
South Cerney
Cirencester
Gloucestershire
GL7 5UH

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Ask for Service
Fax: +44 (0) 1285 863003

Glenrothes

Rexroth
Bosch Group

Leeds

Rexroth
Bosch Group

Leicester

Rexroth
Bosch Group



St Neots

(Hydraulics)

Bosch Rexroth Ltd.
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Fax: +44 (0) 1480 470789

Customer Support around the World

Maybe you're an OEM who exports equipment? We can co-ordinate and deliver support on a truly global basis through more than 120 countries worldwide.

Custom Support Package

Every Bosch Rexroth customer is different. If you need help delivered how you want it, just give us a call and we'll do our best to help.





24/7/365 Emergency Cover

24 hours a day, 7 days a week, 365 days a year we can be at your disposal from a simple phone call.



Guaranteed Time To Site

The adage “time is money” is very pertinent when a failure equates to lost production. If availability of your facilities is important to you, we can be there to help within a guaranteed time.



Software Archiving

Today recovery from a fault is often not just a simple replacement of a component. Restoring correct firmware versions, configuration files and application programs is not difficult, but have you always got a back up?

Our engineers can audit your software installation and provide you with a complete backup strategy. This can also include a maintained copy being kept in our archiving facility.



Calibration Services

The accuracy and repeatability of your processes are key to your final quality.

Through our calibration services we can help ensure you get the most out of your installation



Health Checks

Whether your installation is brand new or many years old, we can validate your system and remove any surprises that may be encountered in the future.

We can provide detailed reports on all related issues such as installation and design compliance, energy efficiency, legislation, obsolescence, predicted reliability, etc.



Retrofit Upgrades

When your equipment reaches the end of its life or at the limits of its operational performance, we can help by upgrading your installation to the latest technologies in a way and at times that fit around your business. From simple replacements to more complex situations such as the re-writing of application control software, our teams have a wealth of experience that can make the process simple and risk free.